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| **Note aux rédactions*****Paris, le 8 mars 2022***    **Laurent PIETRASZEWSKI****Secrétaire d'État auprès de la ministre du Travail,****de l'Emploi et de l'Insertion, chargé des Retraites et de la Santé au Travail,** **se rendra ce mercredi 9 mars****à Angers dans un centre de contact retraite****sur le thème de la qualité de service pour les retraités du secteur public** |

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| Alors que la Caisse des Dépôts et Consignations gère la pension de 1 retraité sur 5 en France, le secrétaire d’Etat se rend à Angers dans un établissement de la Caisse pour faire le point sur la politique d’amélioration de la qualité de service souhaitée par le Gouvernement. A Angers, près de 100 conseillers répondent aux préoccupations des assurés sur leurs droits retraite, sur la liquidation ou le paiement de leur pension. Plus de 630 000 appels ont été reçus dans ce centre en 2021 et les indicateurs montrent un taux de satisfaction des assurés de près de 90%.  A cette occasion, le secrétaire d’Etat fera un point d’étape sur la convention de coopération signée en décembre 2020 avec le ministre délégué chargé des Comptes publics Olivier Dussopt entre la Caisse des Dépôts et Consignations et le Service des Retraites de l’Etat, qui vise à mutualiser et moderniser les outils de liquidation et de paiement des pensions. |

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| **Arrivée au centre de contact retraite de la Caisse des Dépôts et Consignations***Immeuble Quatuor 2 - 21 rue Auguste Gautier - 49100 Angers** Présentation de la plateforme téléphonique pour les usagers
* Présentation de l'accompagnement des usagers dans la constitution de leur dossier de retraite

**Séquence ouverte à la presse** |

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| **Point d'étape sur le projet de mutualisation informatique entre la Caisse des Dépôts et Consignations et le Service des Retraites de l'Etat****Séquence ouverte à la presse** |

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|  **Accréditation obligatoire auprès de la préfecture du Maine-et-Loire :**pref-communication@maine-et-loire.gouv.fr **Le port du masque et un pass sanitaire valide sont requis.****Merci de bien vouloir vous en munir.** |

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| **Secrétariat d'Etat chargé des retraites****et de la santé au travail****Cabinet de M. Laurent PIETRASZEWSKI**Tél : 01 49 55 31 79Mél :  communication-retraites@retraites.gouv.fr |

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| Conformément à la loi informatique et libertés du 06/01/1978 (art.27) et au Règlement Général sur la Protection des Données (Règlement UE 2016/679) ou « RGPD », vous disposez d'un droit d'accès et de rectification des données vous concernant. Vous pouvez exercer vos droits en adressant un e-mail à l’adresse DDC-RGPD-CAB@ddc.social.gouv.fr. |

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